



Large scale data processing pipelines at trivago: a use case

2016-11-15, Sevilla, Spain
Clemens Valiente



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Senior Data Engineer
trivago Düsseldorf

Originally a mathematician
Studied at Uni Erlangen
At trivago for 5 years

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 de.linkedin.com/in/clemensvaliente



Data driven PR and External Communication

Price information collected from the various booking websites and shown to our visitors also gives us a thorough overview over trends and development of hotel prices. This knowledge then is used by our Content Marketing & Communication Department (CMC) to write stories and articles.

Sevilla

Entrada Lunes, 14.11.16 Salida Miércoles, 16.11.16 Doble

Ver mapa 291 de 586 hoteles Ordenar por popularidad Compartir

Hotel	Rating	Location	Opinions	Price Comparison	Offer
Gran Lar	★★★★	Sevilla, a 1,1 km de Catedral de Sevilla (Centro de la ciudad)	70 / 100 (2106 opiniones)	Hotels.com: 55 € Expedia: 55 € Booking.com: 85 €	-35% Ver oferta
Barceló Sevilla Renacimiento	★★★★★	Sevilla, a 2,7 km de Catedral de Sevilla (Centro de la ciudad)	Muy bien - 83 / 100 (1550 opiniones)	Web del hotel: 140 € Hotels.com: 140 € Hotelsclick.com: 147 €	-147 € 140 € Ver oferta
Ayre Hotel Sevilla	★★★★	Sevilla, a 1,8 km de Catedral de Sevilla (Centro de la ciudad)	Muy bien - 84 / 100 (4874 opiniones)	Web del hotel: 67 € Amoma.com: 68 € otel.com: 78 €	-78 € 67 € Ver oferta
Meliá Sevilla	★★★★	Sevilla, a 0,4 km de Plaza de España		Web del hotel: 147 € Booking.com: 147 €	-25% -198 € Ver oferta

Top hotel deals for the Easter Bank Holiday weekend

Tuesday, February 23rd, 2016

Easter is an important time of year – for some it's all about spending quality time with family, for others it's all about spending quality time eating chocolate, but for most of us it's all about having a four-day weekend.

Based on the most popular destinations for the bank holiday weekend, we've put together the best hotel deals from around the UK and Ireland – so you can make the most of the time off.

London

from just £32 / €41

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MailOnline Travel News

Beach breaks for £37 and city hotels from £46: Infographics reveal the cheapest European holiday spots

- Hotel search website has produced three infographics to help customers get the best holiday deal
- Amsterdam has risen to the top of the list as the most popular overseas destination for UK visitors
- Southern and eastern European capital cities are much cheaper than their northern and western counterparts

By JOHN HUTCHINSON FOR MAILONLINE
PUBLISHED: 16:02 GMT, 4 February 2016 | UPDATED: 16:34 GMT, 4 February 2016

79 shares

Amsterdam is now the most popular overseas destination, there is a clear divide between hotel prices in north and west Europe compared to south and east Europe - and a beach holiday can cost as little as £37 per night.

These are just some of the latest travel trends hotel search website trivago.co.uk has discovered and reproduced in three infographics to help customers save money.

One shows the most popular destinations among UK travellers, another the cheapest and most expensive city breaks and the third the cheapest beach breaks - all perfect for planning this year's summer holiday.

The most and least expensive capital cities in Europe

Most expensive cities	Least expensive cities
1. London, England (£184)	1. Sofia, Bulgaria (£16)
2. Bern, Switzerland (£105)	2. Skopje, Macedonia (£16)
3. Paris, France (£104)	3. Tirana, Albania (£21)
4. Edinburgh, Scotland (£104)	4. Warsaw, Romania (£21)
5. Reykjavik, Iceland (£100)	5. Bucharest, Romania (£21)
6. Amsterdam, Netherlands (£100)	6. Warsaw, Poland (£21)
7. Copenhagen, Denmark (£100)	7. Belgrade, Serbia (£27)
8. Stockholm, Sweden (£100)	8. Vilnius, Lithuania (£27)
9. Dublin, Ireland (£100)	9. Bratislava, Slovakia (£27)
10. Oslo, Norway (£100)	10. Andorra la Vella, Andorra (£27)

The cheapest capitals are Sofia (average of £46 per night) and Skopje (average of £48). London is named as the most expensive with an average hotel price of £184.

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You are here: News » Regional News » Europe

Travel sites

trivago launches new travel advice calendars
Tabiana Rokou - 07 November 2014, 10:04

trivago.co.uk has analysed ten of the most popular destinations for UK travellers from around the world, showing that booking more strategically could save travellers between £13 and £130.

TRAVEL ADVICE CALENDAR
LONDON
UNITED KINGDOM
HOTEL PRICE COMPARISON

TRAVEL ADVICE CALENDAR
NEW YORK
USA
HOTEL PRICE COMPARISON

TRAVEL ADVICE CALENDAR
DUBAI
UNITED ARAB EMIRATES
HOTEL PRICE COMPARISON

TRAVEL ADVICE CALENDAR
BUENOS AIRES
ARGENTINA
HOTEL PRICE COMPARISON

LONDON - Travellers could save up to £130 a night in Venice by using the new *Travel Advice Calendars* from hotel search website **trivago.co.uk**. The calendars show the most affordable and most expensive months to visit the world's top destinations - saving holidaymakers hundreds of pounds in some cases.

The past: Data pipeline 2010 – 2015



trivago



The past: Data pipeline 2010 – 2015



Java Software
Engineering

trivago ↔ 

Java

 Expedia.de™

Booking.com

Hotels.com®



The past: Data pipeline 2010 – 2015



Java Software
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Business
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Java



mySQL



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Facts & Figures

Price dimensions

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- Only single night stays
- Only prices from European visitors
- Prices cached up to 30 minutes
- One price per hotel, website and arrival date per day
- “Insert ignore”: The first price per key wins

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Size of data

- We collected a total of 56 billion prices in those five years
- Towards the end of this pipeline in early 2015 on average around 100 million prices per day were written to BI

The past: Data pipeline 2010 – 2015



trivago



Java Software
Engineering

Business
Intelligence



Java



mySQL

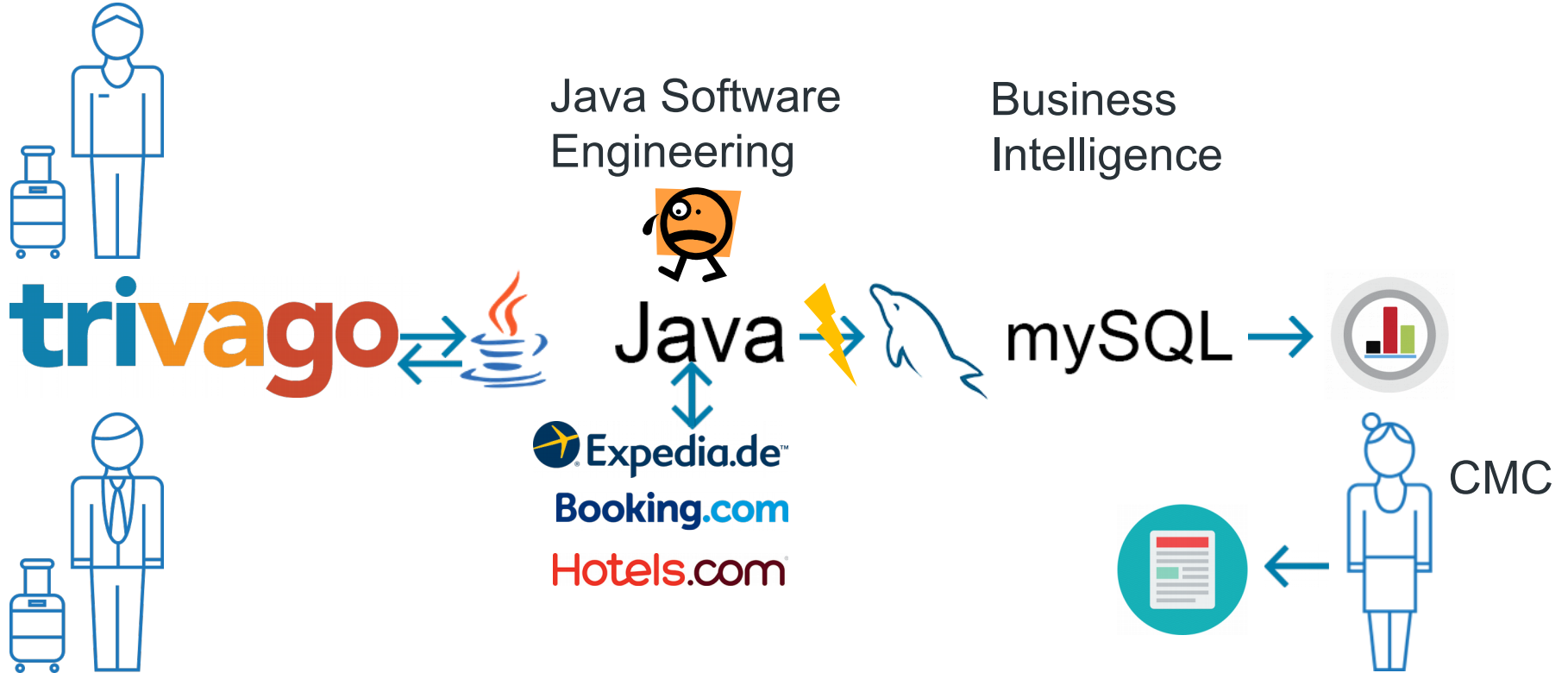


 Expedia.de™
Booking.com
Hotels.com®

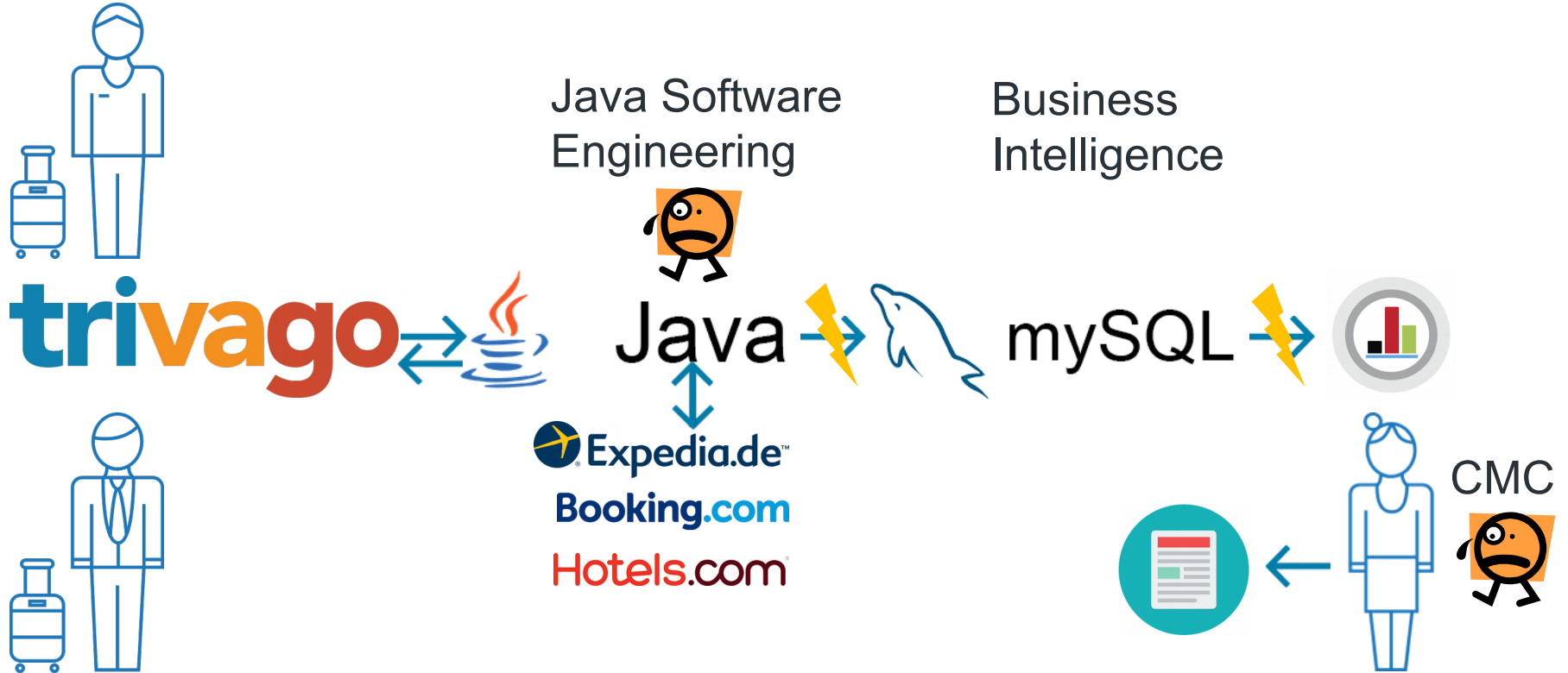


CMC

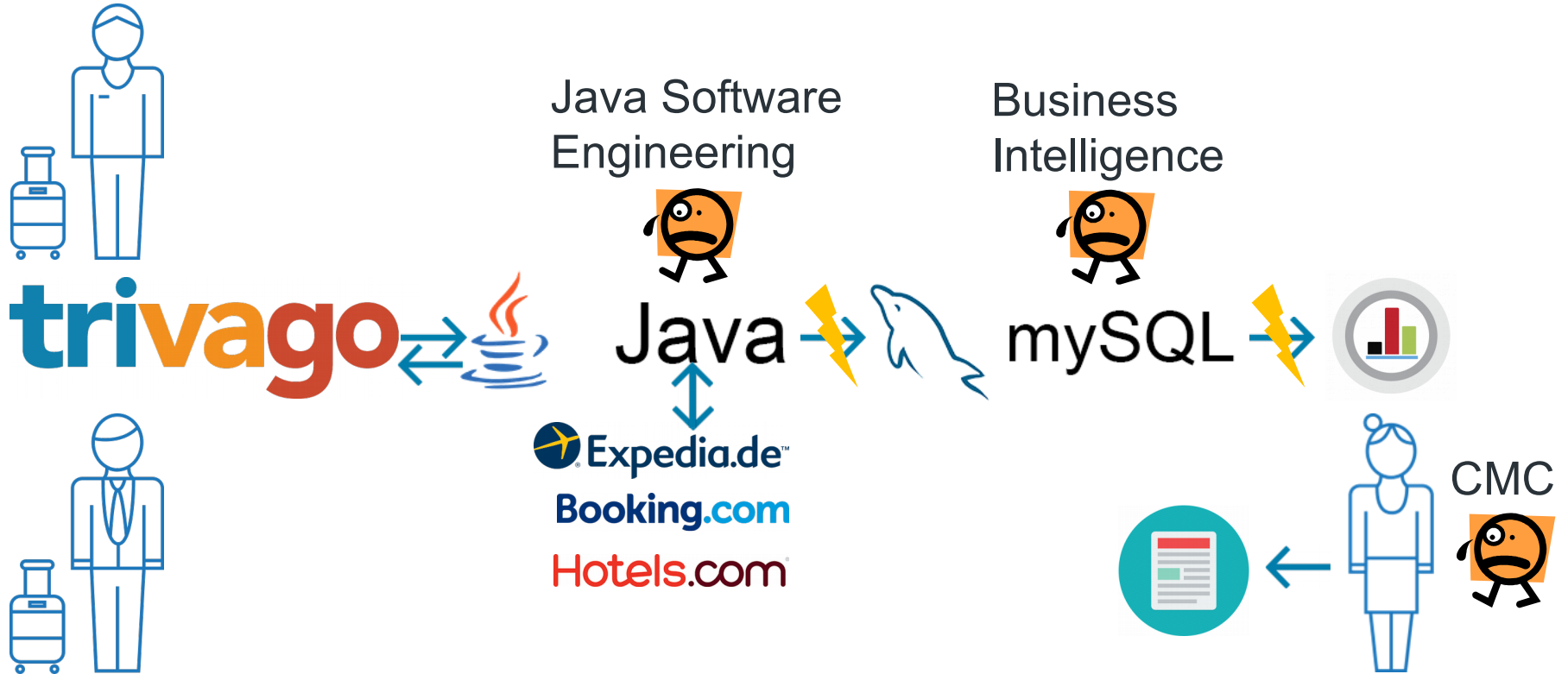
The past: Data pipeline 2010 – 2015



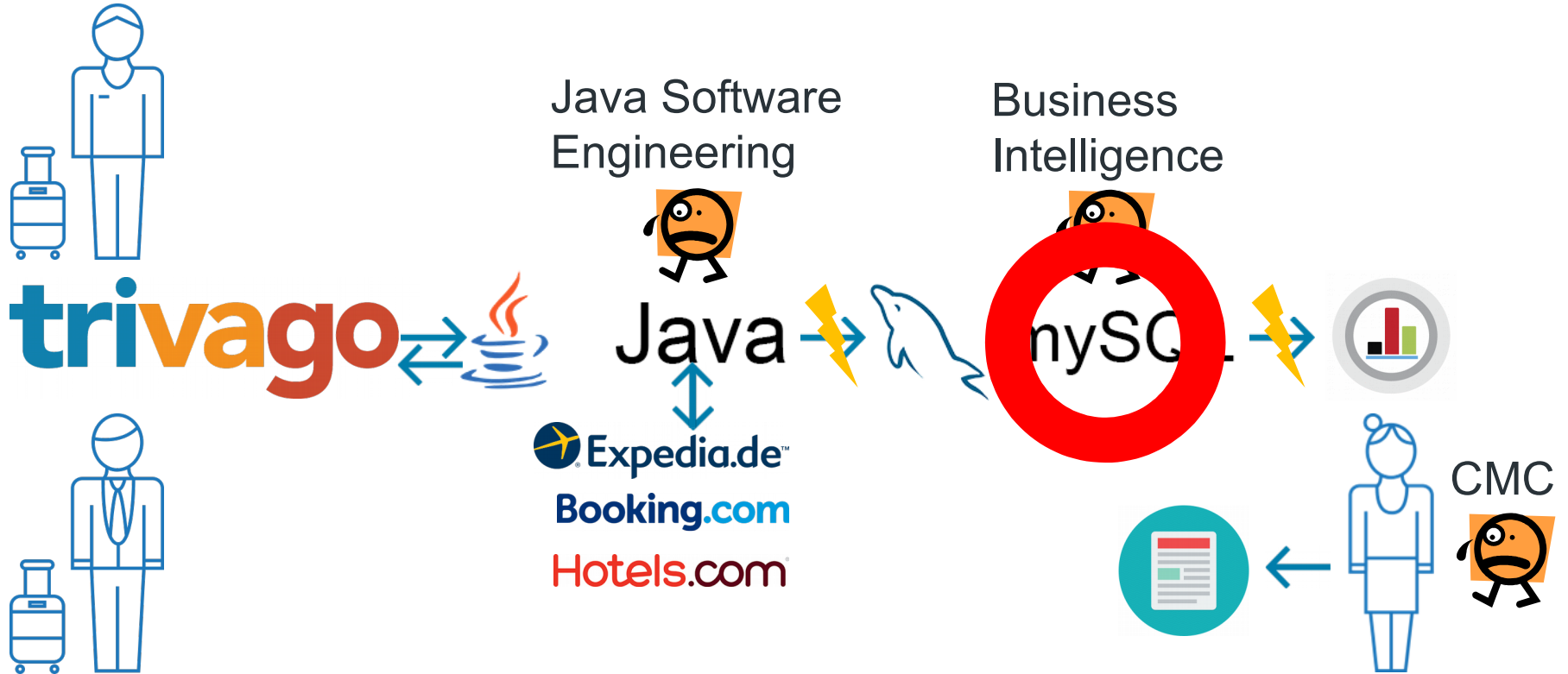
The past: Data pipeline 2010 – 2015



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Refactoring the pipeline: Requirements

- Scales with an arbitrary amount of data (future proof)
- reliable and resilient
- low performance impact on Java backend
- long term storage of raw input data
- fast processing of filtered and aggregated data
- Open source
- we want to log everything:
 - more prices
 - Length of stay, room type, breakfast info, room category, domain
 - with more information
 - Net & gross price, city tax, resort fee, affiliate fee, VAT

Present data pipeline 2016 – ingestion



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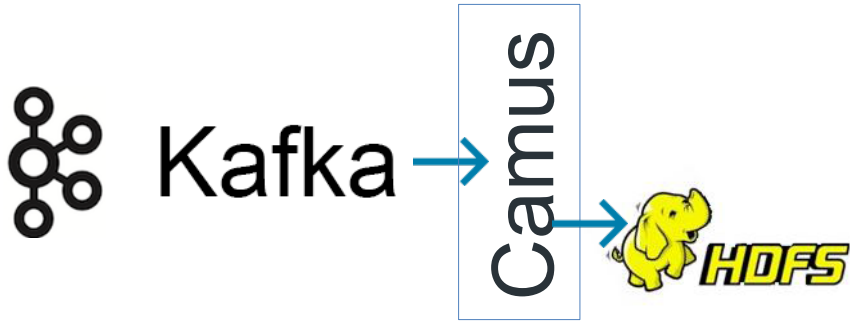
Present data pipeline 2016 – ingestion



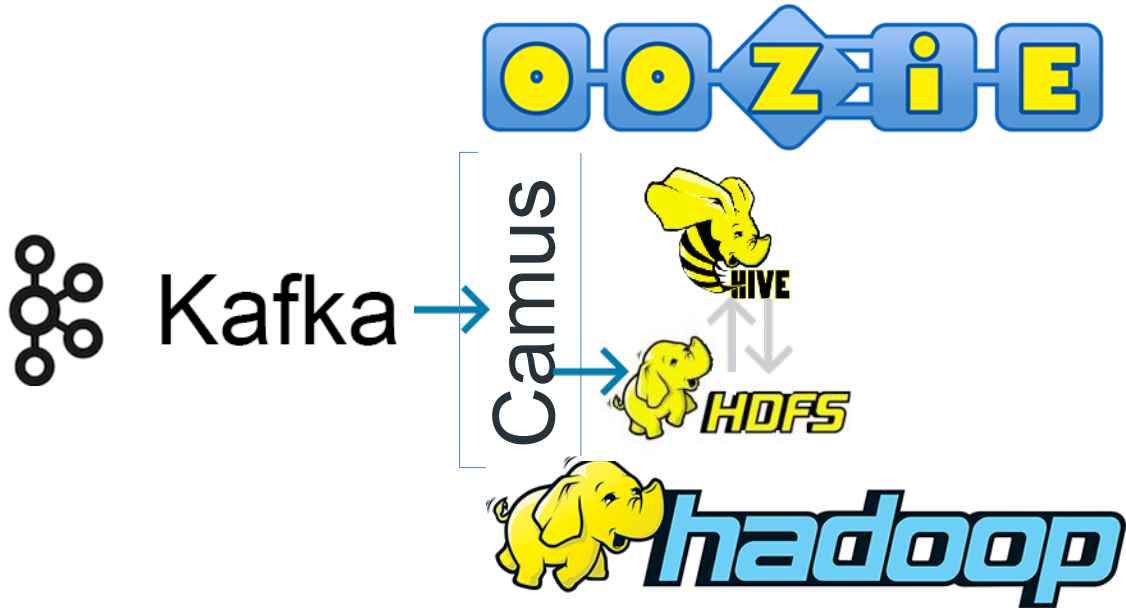
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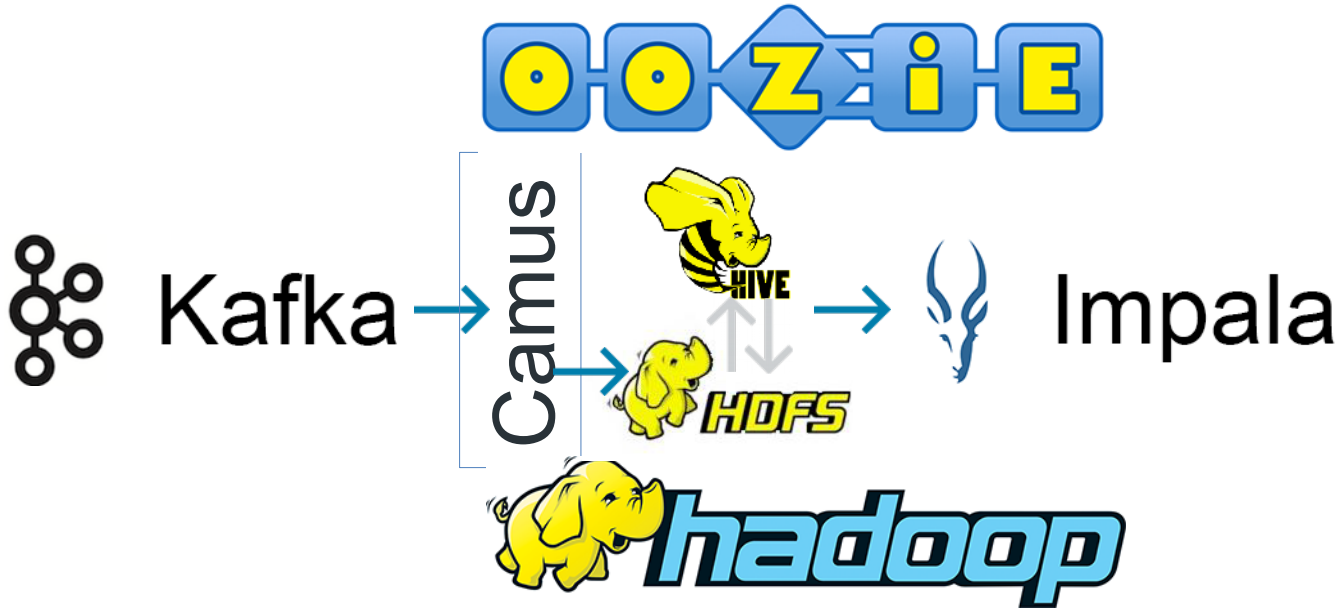
Present data pipeline 2016 – processing



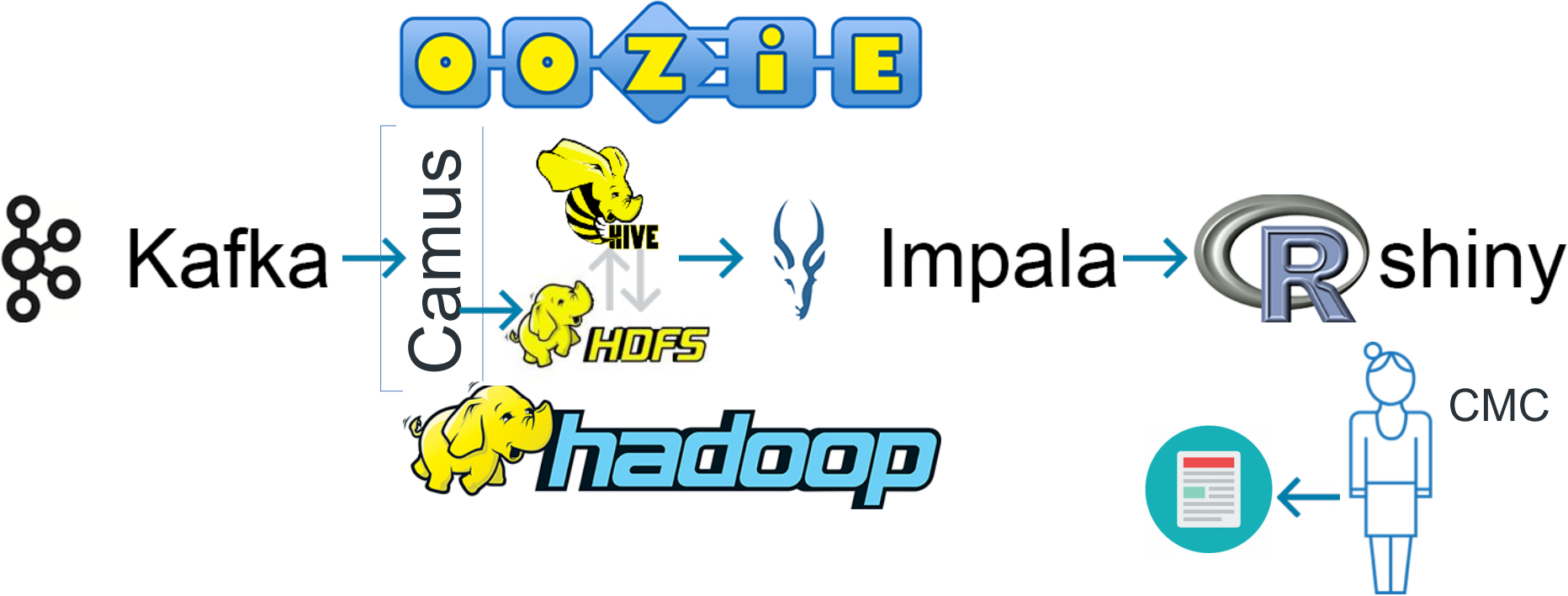
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Present data pipeline 2016 – facts & figures

Cluster specifications

- 51 machines
- 1.7 PB disc space, 60% used
- 3.6 TB memory in Yarn
- 1440 VCores (24-32 Cores per machine)

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- 2.6 trillion messages collected so far
- 7 billion messages/day
- 160 TB of data

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Data processing

- Camus: 30 mappers writing data in 10 minute intervals
- First aggregation/filtering stage in Hive runs in 30 minutes with 5 days of CPU time spent
- Impala Queries across >100 GB of result tables usually done within a few seconds

Present data pipeline 2016 – results after one and a half years in production

- Very reliable, barely any downtime or service interruptions of the system
- Java team is very happy – less load on their system
- BI team is very happy – more data, more resources to process it
- CMC team is very happy
 - Faster results
 - Better quality of results due to more data
 - More detailed results
 - => Shorter research phase, more and better stories
 - => Less requests & workload for BI

Present data pipeline 2016 – use cases & status quo

Uses for price information

- Monitoring price parity in hotel market
- Anomaly and fraud detection
- Price feed for online marketing
- Display of price development and delivering price alerts to website visitors

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Other data sources and usage

- Clicklog information from our website and mobile app
- Used for marketing performance analysis, product tests, invoice generation etc

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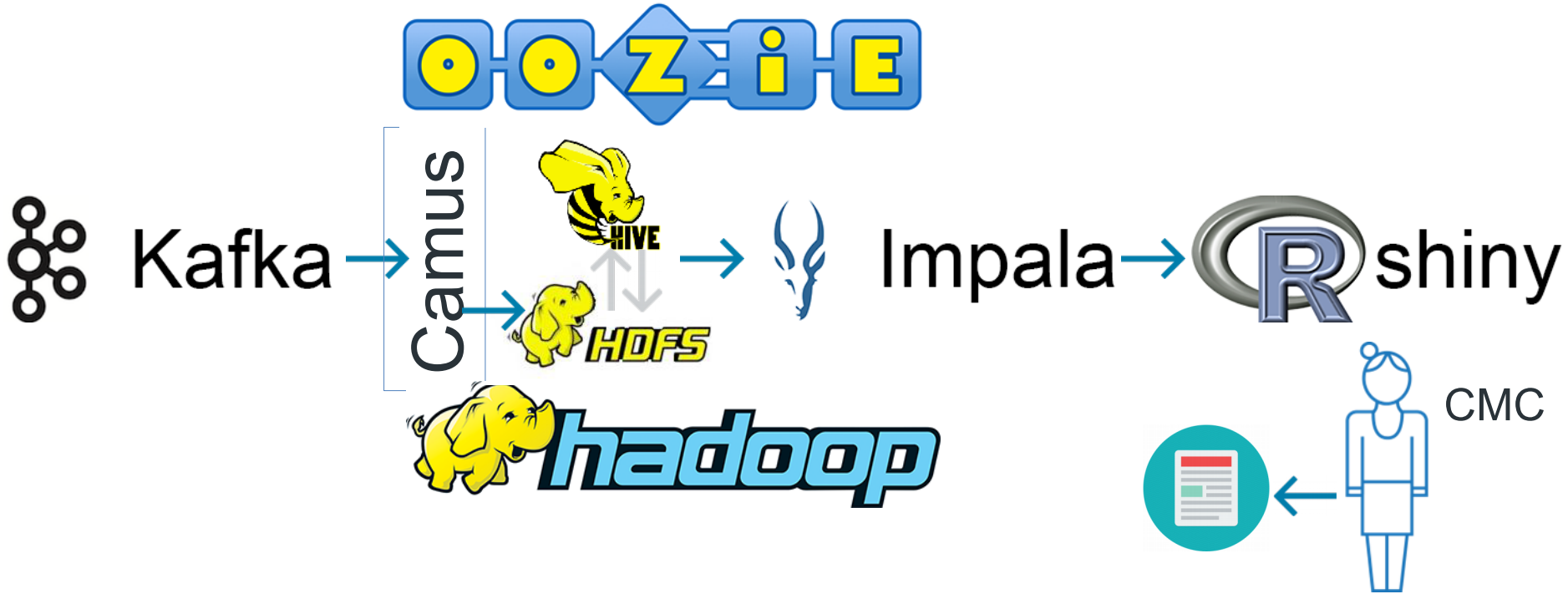
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Status quo

- Our entire BI business logic runs on and through the kafka – hadoop pipeline
- Almost all departments rely on data, insights and metrics delivered by hadoop
- Most of the company could not do their job without hadoop data

Future data pipeline 2016/2017

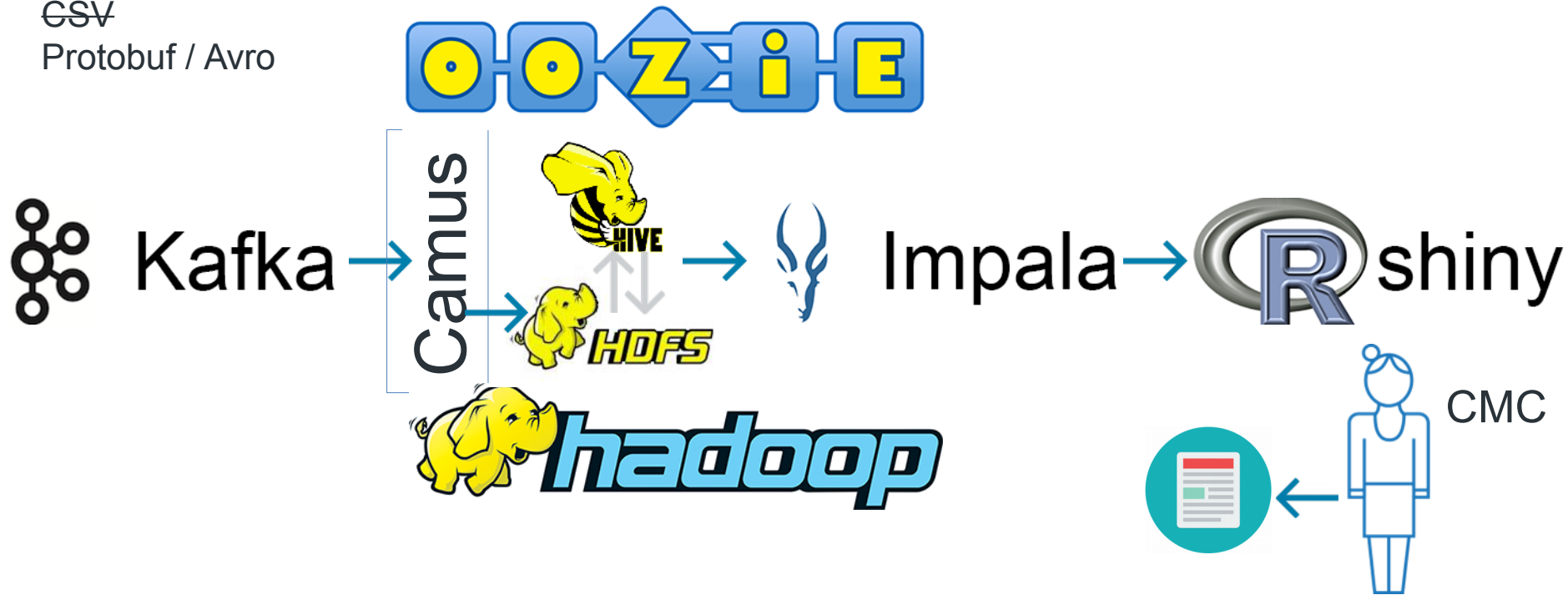


Future data pipeline 2016/2017

Message format:

GSV

Protobuf / Avro



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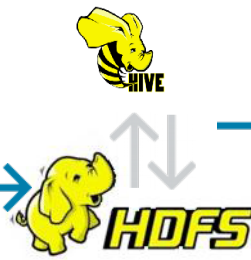


Kafka

Stream processing
Kafka Streams
Streaming SQL



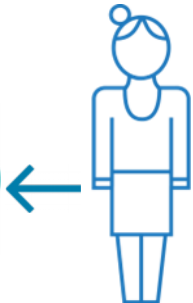
Camus



Impala



shiny



CMC

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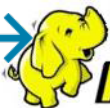
Protobuf / Avro



Kafka

Stream processing
Kafka Streams
Streaming SQL

Kafka Connect
or
Gobblin



HDFS



Impala → R shiny



hadoop

CMC



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HIVE
HDFS
Spark



Impala
Kylin / Hbase



R shiny
CMC

Future data pipeline 2016/2017

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Future data pipeline 2016/2017



* <https://www.confluent.io/blog/unifying-stream-processing-and-interactive-queries-in-apache-kafka/>

Key challenges and learnings

Mastering hadoop

- Finding your log files
- Interpreting error messages correctly
- Understanding settings and how to use them to solve problem
- Store data in wide, denormalised Hive tables in parquet format and nested data types

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- Educate users on how to write good code, strict guidelines and code review
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Bad parts

- HUE (the standard GUI)
- Write oozie workflows and coordinators in xml, not through the Hue interface
- Monitoring impala
- Still some hard to find bugs in Hive & Impala
- Memory leaks with Impala & Hue: Failed queries are not always closed properly



Thank you!

Questions
and
comments?

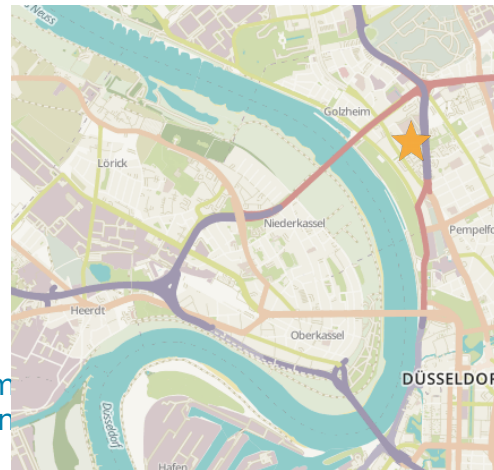


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Resources

- Gobblin: <https://github.com/linkedin/gobblin>
- Impala connector for dplyr: <https://github.com/piersharding/dplyrimpaladb>
- Querying Kafka Stream's local state: <https://www.confluent.io/blog/unifying-stream-processing-and-interactive-queries-in-apache-kafka/>
- Hive on Spark: <https://cwiki.apache.org/confluence/display/Hive/Hive+on+Spark+%3A+Getting+Started>
- Parquet: <https://parquet.apache.org/documentation/latest/>
- ProtoBuf: <https://developers.google.com/protocol-buffers/>

Thanks to Jan Filipiak for his brainpower behind most projects, giving me the opportunity to present them