HMH Months to minutes in infrastructure delivery

MesosCon EU Prague 2017



Who We Are 180+ Year Legacy of Excellence in:





What We Do

World Class Learning Solutions



Instructional Content



Professional Services



Data & Reporting



Comprehensive Assessments



The Problem isn't the Problem.

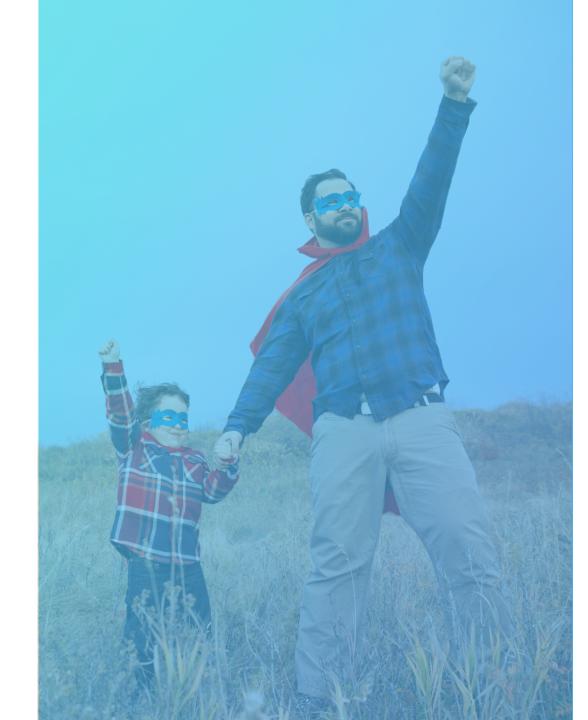
The Problem is your attitude about the problem.

– Captain Jack Sparrow

Where this all began: Monolithic applications, "The cloud will save us..."

Up to six months for infrastructure delivery...

Applications were solving the same operational problems...



Goals

- **O1** Focus on what is core to our business
- **02** Developers own it from concept to legacy
- **03** Continuous delivery, many small change-sets
- **O4** Stop trying to prevent failure
- 05 Decompose service responsibilities

Bedrock Technical Services

We make Bedrock safe for engineers, not engineers safe for Bedrock.





Philosophical and Technological

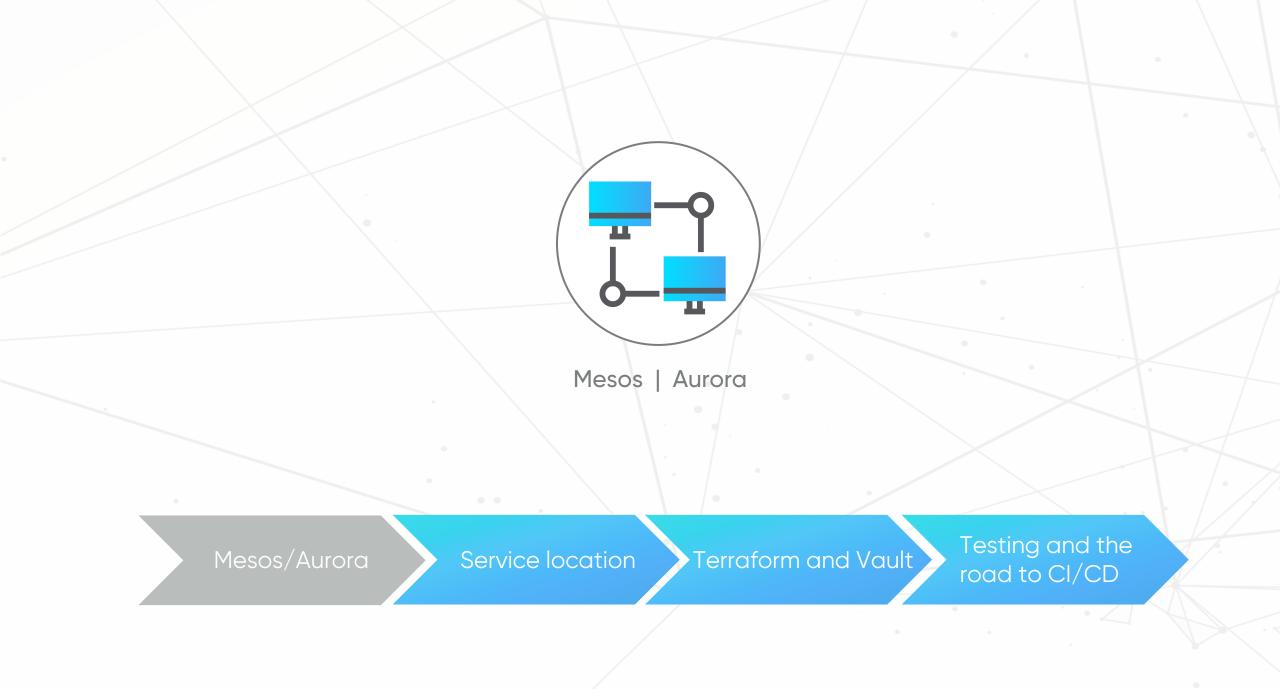
Neither philosophy nor technology alone can resolve systemic failures.

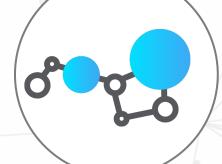
A revolutionary change in core values and expectations had to be embraced at a grass roots level.

Behavioral Design

Deliberately create and deliver tools that make the "right" thing the "easy" thing.

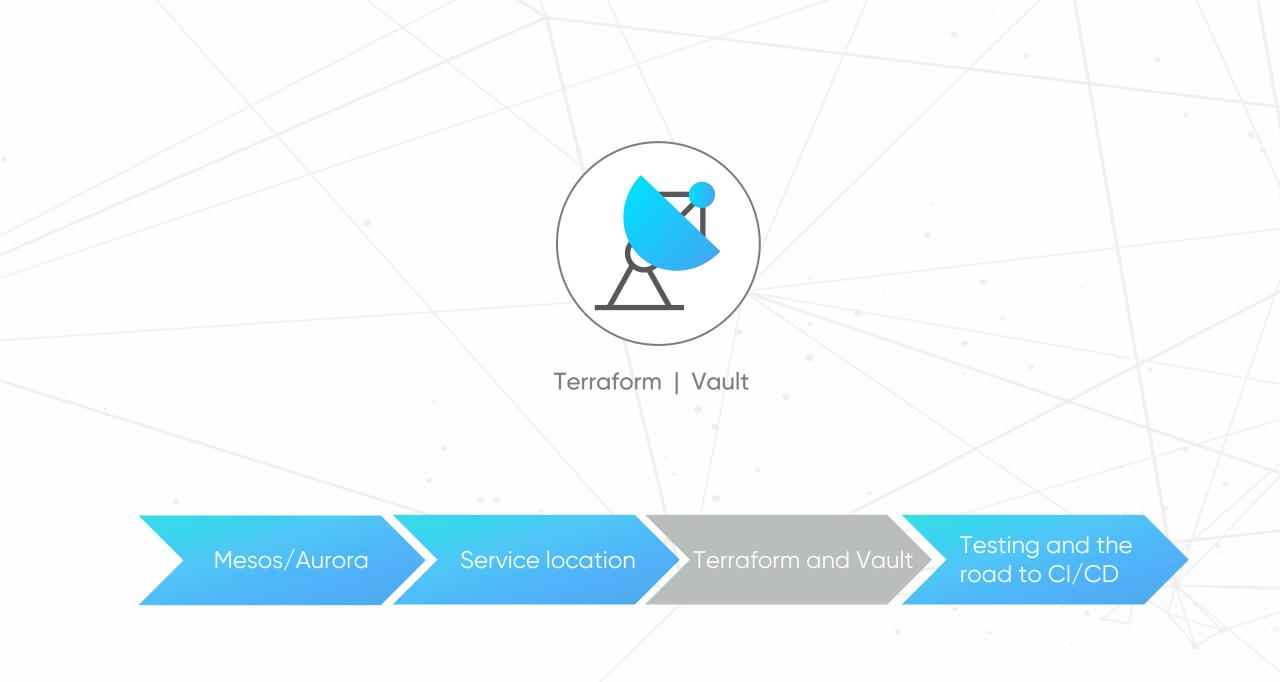
When you can not make the right thing "easy" you must make the wrong thing the increasingly difficult course of action to take.

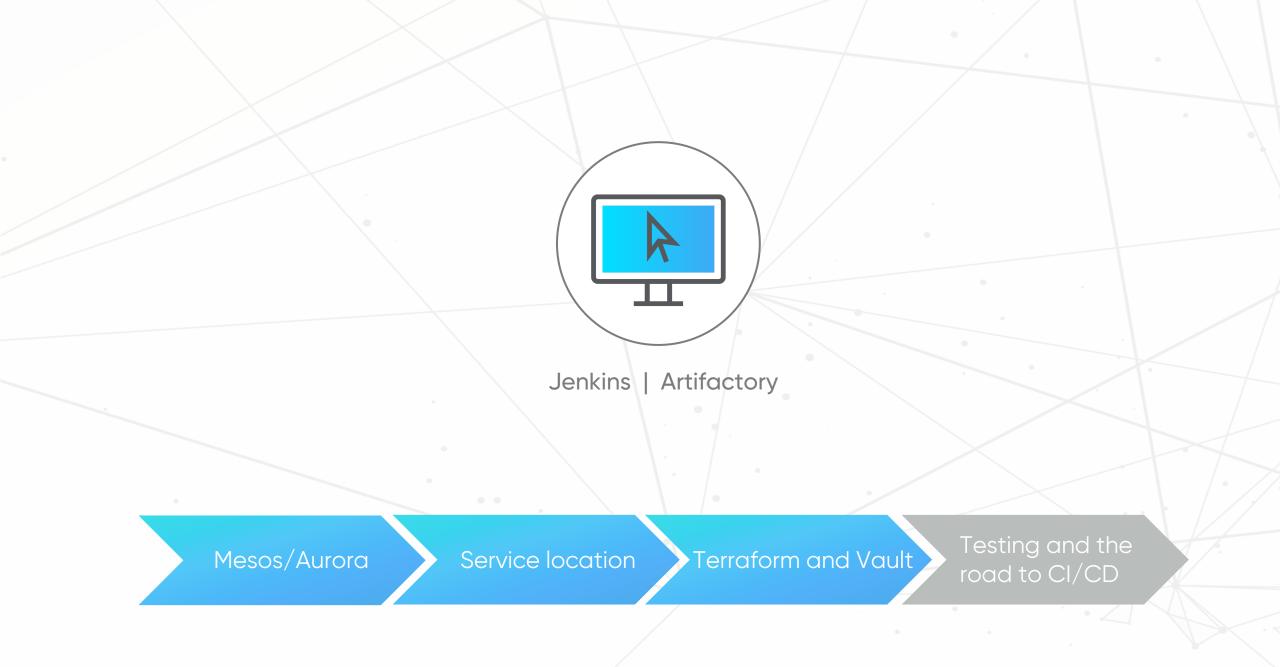




Linkerd, Finagle, Vault | Zookeeper, Consul | HAProxy







You can only expect what you inspect.

This goes for applications, people, vendors, infrastructure and even your pets.



Philosophical



THANK YOU

Questions:

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